

# FREEDOM BLEND COFFEE

## Freedom Blend Coffee Supervisor

Hours: Full Time

Reports to: Director of Operations

**Description:** The Freedom Blend Coffee Supervisor works with the Director of Operations to teach young adults customer service skills in a Christ-centered manner while helping manage a breakfast, lunch and coffee shop. The location Supervisors will oversee functional aspects of the coffee shop, such as food preparation, espresso and other beverage preparation, and/or coffee bean roasting. This individual must share the mission of Freedom Blend Coffee and feel a calling to train young adults in soft skills related to all employment as well as hospitality, kitchen and/or barista skills.

### Requirements:

- Have a growing, personal relationship with Jesus Christ
- Called to reach young people with the Gospel of Jesus Christ
- Ability to train, encourage and redirect program participants
- Problem-solving and conflict management skills
- Attained a high school diploma or higher
- Serve Safe Manager Certified, or ability to attain certification within first month of employment
- Must agree to and sign the Freedom for Youth Statement of Faith

### Duties and Responsibilities:

- Help Freedom Blend Coffee provide quality hospitality and customer service.
- Utilize and train cash handling, deposits, and safe procedures.
- Maintain cleanliness, sanitation, and equipment maintenance procedures within location
- Promote and practice safe work habits, identifying and reporting, and resolving potential safety hazards and any team member or customer incidents.
- Reinforce ongoing hands-on training for all team members in the areas of operating standards, customer service and product knowledge.
- Enforce training practices designed by Director of Operations and Elevate Program Managers to develop wholistic skills development for employment training program participants.
- Work with Director of Operations to develop team members, establish specific performance objectives, and measure team member performance regularly utilizing disciplinary documentation and quarterly reviews.
- Help control expenses by following efficient procedures, minimizing waste/spoilage, ordering, and tracking inventory.
- Support and engage in special events and events related to alternative locations.
- Facilitate catering order reception and execution by location.
- Schedule site staffing and coordinate gap coverage.
- Collaborate on and create daily objectives for team with active delegation and follow up on tasks.
- Assist in fostering awareness and unity within FFYM organizational efforts and FBC day to day functions.

This is a full-time, hourly position with subsidized health insurance and paid time off. This position is for 40 hours per week within the times of 6 a.m. and 4 p.m., Monday through Saturday, and may vary depending on management team scheduling needs.

Apply online at <https://freedomforyouth.org/employment-application>